

# Ashish Tiwari

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## Technical Knowledge

### Comprehensive Skill Set

#### Automation Skills:

1. PowerShell V2/3/4
2. VBScripts
3. Batch files

#### Windows Technologies

1. Active Directory
2. Certificate Services
3. Rights Management Service
4. AD Federation Service
5. DNS
6. DHCP
7. IPAM
8. DFS
9. Backup
10. Operating System

#### Azure Skills

1. Azure Directory
2. AAD Connect
3. AADC Health
4. Azure Information Protection(AIP)
5. AAD Identity Protection
6. Multifactor Authentication
7. Azure App Service and SSO Config.

#### VMWare Skills:

1. Vcenter Management
2. Trubonomic

#### Platform

1. Windows Server2016
2. Windows Server 2012 R2
3. Windows Server 2008 R2
4. Windows Server 2003 R2
5. Vmware ESXi 6 and Vcenter 6.5/6.0
6. Azure Cloud
7. HP Enclosure Management

#### HP Enclosure Skills:

1. Managing VC Domains
2. Managing Server Profiles

## Career Synopsis

- I am an Engineer with **13 years 10 months of experience** in industry. I started my career with Active Directory and Windows Platform support. From 2012 we started supporting Cloud services (VMs and Azure AD). Thus got experience on Azure AD, Azure, AAD Connect, ADFS and WAP Proxy, as well as got some hand on over o365. In 2016 at beginning of the year got promotion to SME (Subject Matter Expert) role for all the Windows, Azure, VMware and Active Directory teams.
- Presently associated with **DXC Technologies** and support Microsoft and Vmware Technologies and HP Enclosures, Blade and Rack mount servers.
- I have a very strong hand on Automation and I possess knowledge of many automation technological languages.
- As SME I have used this knowledge to design customized tools with their GUI front ends which enable the teams to take advantage of automation without getting the complexity of learning scripting languages. This makes team more productive and they can absorb more work, thereby reduce delivery costs.
- I have quality of nurturing relation and building wonderful repo with customer counterparts, thereby reducing escalations near to zero.
- During my tenure in current company, I have handled projects like split of company's IT infrastructure to new companies, merger of IT infrastructure on acquisition of new company, Server and Domain Migration from old hardware and operating system to newer technologies.

## Technical Certifications

**Microsoft Certifications:** TranscriptID 1122994 (sharing code Ashish27)

Transcript URL: <https://mcp.microsoft.com/Anonymous//Transcript/Validate>

Certification Profile: <http://www.mycertprofile.com/Profile/637775458>

- *Microsoft® Certified Professional*
- *Microsoft® Certified Solutions Associate: Windows Server 2012 (MCSA)*
- *Microsoft® Certified Solutions Expert: Server Infrastructure (MCSE)*
- *Microsoft® Certified Solutions Expert: Cloud Platform and Infrastructure*
- *Microsoft Specialist: Developing Microsoft Azure Solutions*
- *Microsoft Certified Solutions Associate: Cloud Platform*
- *Microsoft Specialist: Implementing Microsoft Azure Solutions*
- *Microsoft® Certified Solutions Expert: Cloud Platform and Infrastructure*
- *Microsoft Specialist: Architecting Microsoft Azure Solutions*
- *Microsoft Certified Solutions Developer: Azure Solutions Architect*

**Vmware Certifications:**

- VCP5: Datacenter Virtualization (2014)

**Cisco Certifications:**

- Cisco Certified Network Associate (640-801)

## Career Highlights

Organization	Hewlett Packard/DXC Technology	TimeLine	19 <sup>th</sup> Nov 2008 – till today.
Client	HP GlobalSoft Pvt. Ltd. EIT Services Private Limited	Location	Bangalore (India)
Email ID	<a href="mailto:ashish.tiwari3@dxc.com">ashish.tiwari3@dxc.com</a> <a href="mailto:ashish.tiwari3@hpe.com">ashish.tiwari3@hpe.com</a>	Title	Solution Architect
		Timing	Rotational Shifts

### Responsibilities

- Handling Projects and customer meetings.
- Analyzing customer requirements and proposing Solutions.
- Documentation of Solution, Bill of Material and User Acceptance testing.
- Driving implementation and User Acceptance testings.
- Documentation of SOPs, Automations and Best practices for handover of project to Support teams.

Organization	Vault Information Technologies Pvt. Ltd.	TimeLine	9 <sup>th</sup> June 2008 – 11 <sup>th</sup> Oct 2008.
Client	Microsoft GTSC India	Location	Bangalore (India)
Email ID	v-atihar@microsoft.com	Title	Support Engineer
		Timing	Night Shifts

### Responsibilities

- Analyzing the customer issues and scoping the cases to the root cause, setting the customer expectation.
- Meeting the customer expectations and working on the customers with troubleshooting and resolution of the issues.
- Installation and upgrade of the Windows SharePoint Services 3.0 and MOSS 2007.
- Applying the hot-fix, Rollups and Service Packs.
- Managing and troubleshooting the issues related to the permissions and access rights for users on the WSS 3.0 Web Applications.
- Enabling, gathering and analyzing the logs from the WSS 3.0.
- Managing issues related to the certificates and secure access of the Web Applications.
- Backing up the WSS 3.0.
- Configuring the Alerts and Work-flow for the WSS 3.0.
- Installation of the Custom templates and there deployment for Web Applications.

Organization	E4E Tech Support India Pvt. Ltd.	TimeLine	3rd April 2007 – 21st May 2008.
Client	iPass (USA)	Location	Bangalore (India)
Email ID	ashisht@e4e.com	Title	Technical Support Engineer
		Timing	Rotational Shifts

### Responsibilities

- Managing the Primary and Secondary ROM servers to provide 100% of availability.
- Up gradation and management of various versions of iPass Connectivity Solutions.
- Performance Monitoring.
- Cycling of the iPassConnect IOQ Logs and iPassConnect Services.
- Managing the routing of credentials using the DNS suffix, Prefix, internal departmental codes.
- Providing Solutions, if any alerts observed by Monitoring Server. Open ticket in Remedy Server for iPassConnect Team. As per SLA need to resolve the incident and close the ticket.

<b>Organization</b> Professional Computers <b>Client</b> <b>Email ID</b>	<b>TimeLine</b> 19th Jan 2004 – 31st Mar 2007. <b>Location</b> Bangalore (India) <b>Title</b> System Engineer <b>Timing</b> 8 AM to 7 PM
<b>Responsibilities</b> <ul style="list-style-type: none"> <li>➤ Installation, management and troubleshooting of Windows Server 2003 and Windows 2000 Server, Active Directory, DNS, DHCP, IIS, WINS.</li> <li>➤ Administration of Microsoft Exchange 2003 Server.</li> <li>➤ Hot-fix and Patch Management.</li> <li>➤ Performance Monitoring.</li> <li>➤ Managing Backups using VERITAS and Windows backup software.</li> <li>➤ Management of DNS Zones, Zone Replication, Primary Server, Secondary Server, Stub Zones, Cache Only Servers and troubleshooting Name Resolution process. Managing Root Hints. Managing Active Directory integrated DNS Servers.</li> <li>➤ Managing FSMO roles, Active Directory Replication.</li> </ul>	

## Automation Project Highlights

<b>Platform Management Interface</b>	<b>Project Highlights</b>
<b>Project Features</b>	<ul style="list-style-type: none"> <li>➤ Zero risk of accidental modifications and human error. Performing Data validation checks in Tool Logic.</li> <li>➤ Task Related to Operating System, Hardware, Hard Disk, Services, Reporting etc are automated.</li> <li>➤ It saves time and effort of team and make each member equally productive, as well as reduces cost of delivery.</li> <li>➤ Allows Bulk changes as well as reporting, without any knowledge of scripting.</li> <li>➤ Has feature to automate custom SOP (a series of sequential tasks) for any delivery, without knowledge of scripting.</li> <li>➤ Reduce implementation time and effort.</li> <li>➤ Tool provides extensive logs at one centralized location to keep track of actions.</li> </ul>
<ul style="list-style-type: none"> <li>➤ Allow to fetch all kinds of reports on click of a button.</li> <li>➤ Most Management related task SOPs are hard coded and can be run on one system or multiple at same time.</li> <li>➤ All AD related common tasks are codes as per customer SOPs, and any one supporting customer can use these features.</li> <li>➤ Security build in the tool as it needs authentication and authorization against AD.</li> <li>➤ All changes are logged in SQL Server.</li> </ul>	<b>Language used in build</b>
	<ul style="list-style-type: none"> <li>➤ C#</li> <li>➤ PowerShell V3 and above.</li> <li>➤ Batch scripting</li> <li>➤ VB Scripting</li> </ul>

## Academic and Technical Credentials

2006	DOEACC's A Level	UPTEC Computer Consultancy, Lucknow
2004	Diploma in Computer Hardware and networking	Allied Computer Institute, Lucknow
2004	B.Com.	CSJM University, Kanpur

## Contact Details

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Google+	<a href="https://plus.google.com/u/0/116964989502274664399">https://plus.google.com/u/0/116964989502274664399</a>